

Application Form

Pool pump cash back offers

Fill in your details below and attach a copy of your tax receipt(s).
Please ensure you have read and understand the Pool Pump Cash Back Offer
Conditions on the back of this form.

Send your completed application form and tax receipt(s) to:

Ergon Energy
Pool Pump Cash Back Offers
PO Box 308
ROCKHAMPTON QLD 4700

Your application must be received by Ergon Energy no later than 5pm on **31 March 2012**.

Your Details		
Title (circle)	Mr / Mrs / Miss / Ms / Dr	
First name		
Last name		
Address		
Suburb/Town		Postcode
Are you currently an Ergon Energy customer? (circle) Yes / No		
Account number		
Email		
Telephone	Mobile	Work

Offer Details	
Please complete this section for the Tariff 33 Cash Back Offer.	Please complete this section for 5-Star Pool Pump Cash Back Offer.
Electrician's ABN	Supplier ABN
Electrician's license number	Pool pump brand
Cash back amount	Pool pump model number
	Cash back amount

Marketing Information	
How did you find out about your Ergon Energy Pool Pump Cashback Offer? <i>Select as many as applicable.</i>	
<input type="checkbox"/> TV advertising	<input type="checkbox"/> Direct mail
<input type="checkbox"/> Newspaper	<input type="checkbox"/> Ergon Energy website
<input type="checkbox"/> Other online	<input type="checkbox"/> Pool shop
<input type="checkbox"/> Home show	<input type="checkbox"/> Word of mouth
<input type="checkbox"/> Other (please specify)	

Applicant's Declaration	
Please confirm by ticking the following statements and signing your application.	
<input type="checkbox"/> The information given on this application form is complete and correct.	
<input type="checkbox"/> This application is subject to the Ergon Energy Pool Pump Cash Back Offer Conditions which I have read and accept.	
Signature	Date



Offer Conditions

The information contained in this section forms the eligibility criteria for the Tariff 33 Cash Back Offer and the 5-Star Pool Pump Cash Back Offer. In order to qualify for a Cash Back Offer, applicants must fully comply with all the eligibility requirements in these guidelines.

Final decisions regarding Cash Back Offer eligibility will be made by Ergon Energy.

General

- As the applicant, you must:
 - Own or occupy residential premises within the Ergon Energy electricity distribution network area that has a permanently installed in-ground or above-ground swimming pool. Spas and spa pumps are not eligible.
 - Correctly complete and submit an Application Form and agree to all of the Offer Conditions that apply.
 - Allow Ergon Energy or its representatives access to your residence to assess your application and eligibility if required.
- Applications must be accompanied by a photocopy of the tax receipts which clearly state that you have purchased the goods or services required in order to meet the Offer Conditions.
- Cash Back Offer payments are not available as a point of sale discount or payable directly to service providers or retailers.
- Completed applications for a Cash Back Offer must be received by Ergon Energy no later than 5pm on 31 March 2012. Late applications or additions/amendments to existing applications will not be accepted.
- Cash Back Offer payments will be made by cheque only and will be made payable to the person or organisation identified as the purchaser on the Application Form and Tax Receipt(s).
- Ergon Energy reserves the right to alter the Offer Conditions at any time at its discretion.
- Ergon Energy may in its absolute discretion not accept an application for a Cash Back Offer if it is concerned with its legitimacy.
- Applicants may be required to repay any Cash Back Offer amounts paid if any of the Offer Conditions are found to have been breached.
- By law, electrical work must be carried out by a licensed electrical contractor. For your own safety, you should not alter or attempt your own electrical or plumbing work on any of your appliances. Please contact an electrical or plumbing service contractor if you require any work done or if you have any concerns.
- In no circumstances will Ergon Energy be liable for any loss, damages, loss of profit, revenue, business reputation or opportunity which may be sustained by you in relation to the actual or purported implementation of any energy saving device or Ergon Energy's rejection of any Cash Back Offer applications.
- Ergon Energy is collecting and using your personal information for the purposes of assessing your Cash Back Offer application and to provide Cash Back Offer payments to successful applicants. If you do not provide all of the required personal information we may not be able to assess your Cash Back Offer application. Your personal information will not be disclosed to any third parties, unless authorised or required by law. You are entitled to access any personal information that Ergon Energy holds about you by contacting us on 13 10 46. Ergon Energy's privacy policy is available at ergon.com.au

Tariff 33 Cash Back Offer

- The Tariff 33 Cash Back Offer is only available for residential customers that have not previously received a 5-Star Pool Pump Cash Back Offer payment. Limit one per premises.

- Premises that are commercial, industrial or business locations, public housing, co-operatives, retirement villages, aged care facilities, holiday homes, caravans, mobile homes and house boats are not eligible.
- The maximum amount payable for the Tariff 33 Cash Back Offer is \$350. If the costs incurred are less than \$350 then only the amount paid will be reimbursed.
- The Tariff 33 Cash Back Offer is available for connecting your pool pump to Tariff 33 between 1 September 2011 and 31 March 2012.
- Your Tariff 33 Cash Back Offer payment will only be made after the electricity supply to the pool pump has been converted to Tariff 33 and your application has been received, validated and approved. This may take around 4 to 6 weeks.

5-Star Pool Pump Cash Back Offer

- The 5-Star Pool Pump Cash Back Offer is only available to for customers that have not previously received a Tariff 33 Cash Back Offer payment. Limit one per premises.
- The maximum amount payable for the 5-Star Pool Pump Cash Back Offer is \$250. If the purchase amount is less than \$250 then only the amount paid will be reimbursed.
- The 5-Star Pool Pump Cash Back Offer is available for purchases of a pool pump which is:
 - New, not second-hand or with second-hand component parts.
 - Purchased in full and installed between 1 September 2011 and 31 March 2012.
 - Installed by a qualified and licensed person.
- Your 5-Star Pool Pump Cash Back Offer payment will only be made after you have purchased and installed your 5-Star Pool Pump and your application has been received, validated and approved. This may take around 4 to 6 weeks.

DEFINITIONS

5-Star Pool Pump means a pool pump that is rated as 5-star or higher under the Voluntary Energy Rating Labelling Program for swimming pool pumps under the Australian Government's Equipment Energy Efficiency (E3) program.

Application Form means the form available online at ergon.com.au which is used to apply for a Cash Back Offer.

Cash Back Offer means the Tariff 33 Cash Back Offer and/or the 5-Star Pool Pump Cash Back Offer.

Customer, You, Your, Applicant means the person who applies for a Cash Back Offer and agrees to the Offer Conditions.

Electricity Account means the electricity sale contract between Ergon Energy and the Customer.

Ergon Energy, We, Us, Our means Ergon Energy Corporation Limited ABN 50 087 646 062, and its subsidiaries, its employees, contractors and agents.

Offer Conditions means the conditions upon which Ergon Energy makes the Cash Back Offers available.

Pool Pump means a swimming pool filtration system used only for the purposes of filtration and associated sanitation in domestic installations.

Premises means the premises with a permanently installed in-ground or above-ground swimming pool that is owned or occupied by the Applicant.

Tariff 33 means a controlled supply tariff that is made available for a minimum of 18 hours per day as specified in the tariff schedule in the Queensland Government Gazette.

